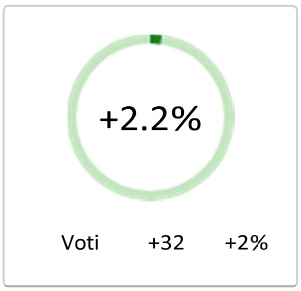
RISULTATO SONDAGGIO PER IL GRADO DI SODDISFAZIONE DEL CLIENTE

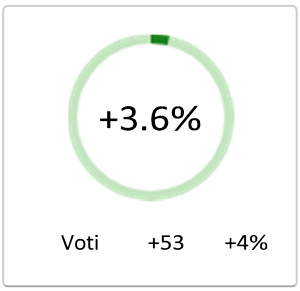
Votanti totali: 1.465

Quesito nr. 1: È soddisfatto della raccolta dei rifiuti porta a porta svolta nel Suo Comune dal nostro personale?
Grado di voto: 1 scarso livello - 2 non soddisfacente - 3 soddisfacente - 4 buon livello di soddisfazione - 5 molto soddisfacente

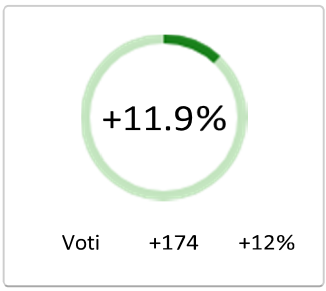
Voto: 1



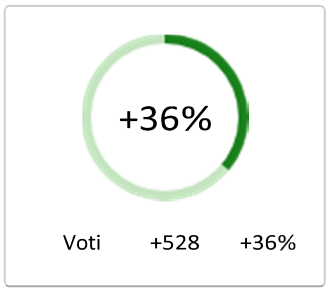
Voto: 2



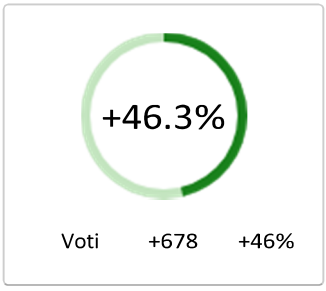
Voto: 3



Voto: 4

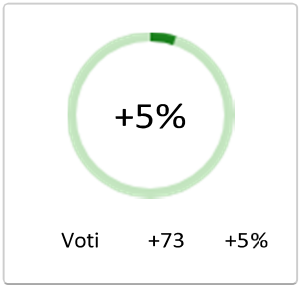


Voto: 5

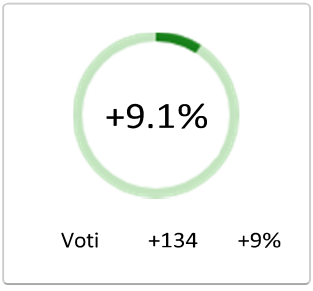


Quesito nr. 2: La frequenza di raccolta dei rifiuti, così com'è organizzata, a Suo giudizio è sufficiente?
Grado di voto: 1 scarso livello - 2 non soddisfacente - 3 soddisfacente - 4 buon livello di soddisfazione - 5 molto soddisfacente

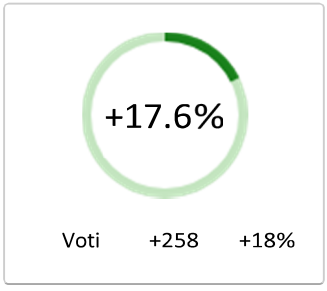
Voto: 1



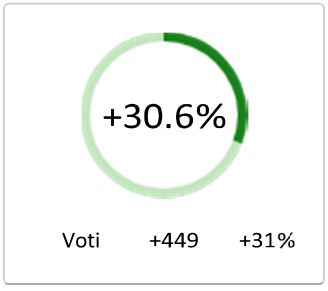
Voto: 2



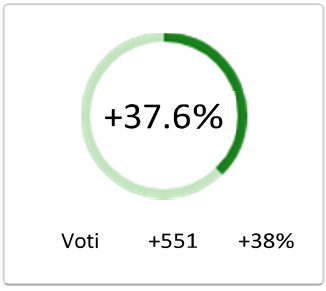
Voto: 3



Voto: 4



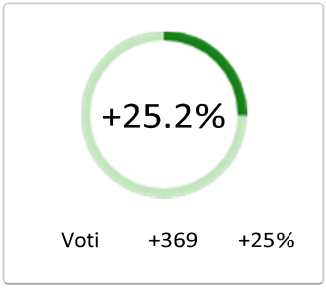
Voto: 5



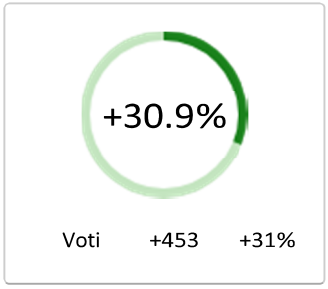
Quesito nr. 3: Per quale dei seguenti rifiuti vorrebbe una maggior frequenza di raccolta?

1. carta - 2. plastica/lattine - 3. vetro - 4. umido - 5. Secco

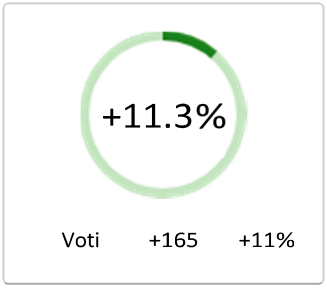
Voto: 1



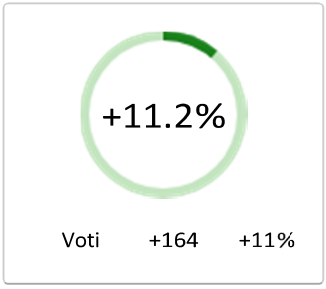
Voto: 2



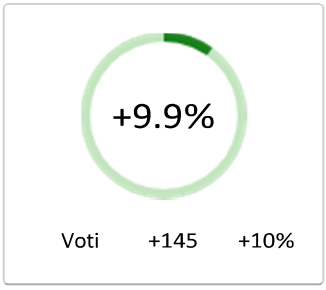
Voto: 3



Voto: 4



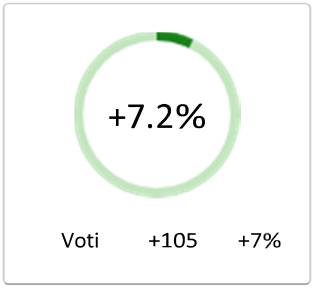
Voto: 5



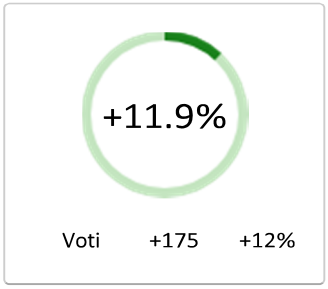
Quesito nr. 4: Il servizio di pulizia e decoro del Suo Comune (rifiuti abbandonati, cestini getta carte, pulizia stradale) è soddisfacente?

Grado di voto: 1 scarso livello - 2 non soddisfacente - 3 soddisfacente - 4 buon livello di soddisfazione - 5 molto soddisfacente

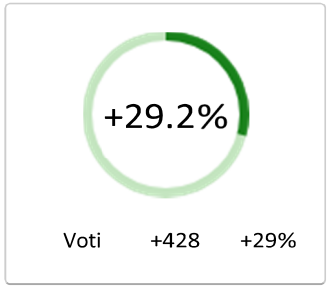
Voto: 1



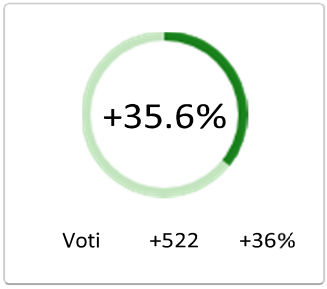
Voto: 2



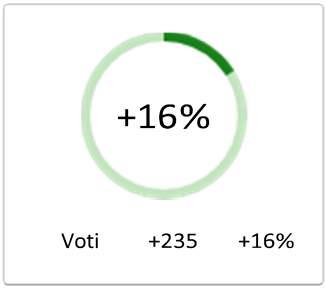
Voto: 3



Voto: 4



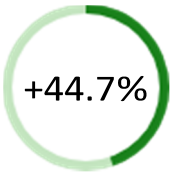
Voto: 5



Quesito nr. 5: È soddisfatto del servizio erogato all'ecocentro comunale?

1. Sì, sono soddisfatto
2. No, non sono soddisfatto
3. Vorrei l'estensione degli orari di apertura
4. Vorrei che ci fosse un maggior controllo sulle persone che entrano
5. Vorrei più collaborazione da parte del custode

Voto: 1

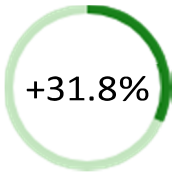


Voti +655 +45%

Voto: 2

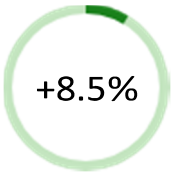
Voti +42 +3%

Voto: 3



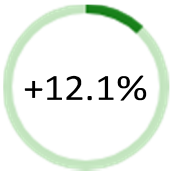
Voti +466 +32%

Voto: 4



Voti +125 +9%

Voto: 5



Voti +177 +12%